

Hollister Site Survey (Fall 11)

Introduction

In an effort to learn more about students' experience at the Hollister site, a survey was administered to students at the end of the Fall 11 term. Four courses were assessed:

Methods

The survey was developed by the Hollister site Director and the Office of Institutional Research and was administered to students in 10 classes at the Hollister site (See survey Appendix A). The total of 80 respondents represents 5.5% of 1,438 of total enrollments

Table 1: Are you a Hollister resident?

	Frequency	Percent
No	6	7.5
Yes	74	92.5
Total	80	100.0

Results

Table 2: When would you prefer to take classes?

	Frequency	Percent
Friday Saturday;Days;Evenings	80	100.0

**Table 3: How likely would
take a hybrid course?**

	Frequency	Percent
Missing	7	8.8
Likely	17	21.3
Not likely	25	31.3
Slightly likely	13	16.3
Very likely	18	22.5
Total	80	100.0

Table 4: What time would you prefer to take classes?

	Frequency	Percent
Missing	3	3.8
12 pm-2 pm	12	15.0
12 pm-2 pm;5 pm - 9 pm	3	3.8
2pm - 5 pm	2	2.5
2pm - 5 pm;5 pm - 9 pm	2	2.5
5 pm - 9 pm	21	26.3
8 am- 12 pm	16	20.0
8 am- 12 pm;12 pm-2 pm	4	5.0
8 am- 12 pm;12 pm-2 pm;2pm - 5 pm	2	2.5
8 am- 12 pm;12 pm-2 pm;2pm - 5 pm;5 pm - 9 pm	6	7.5
8 am- 12 pm;12 pm-2 pm;5 pm - 9 pm	5	6.3
8 am- 12 pm;2pm - 5 pm	1	1.3
8 am- 12 pm;5 pm - 9 pm	3	3.8
Total	80	100.0

Table 5: Respondents reported usefulness of Hollister site services.

	Did not receive service		Not useful		Slightly useful		Useful		Very useful	
	Count	%	Count	%	Count	%	Count	%	Count	%
How useful was information provided by the front desk.	7	9.1%	0	.0%	3	3.9%	17	22.1%	50	64.9%
How useful was information posted	9	11.4%	1	1.3%	9	11.4%	23	29.1%	37	46.8%
How useful was academic counseling	17	23.3%	5	6.8%	7	9.6%	16	21.9%	28	38.4%
How useful was career/transfer center	6	7.9%	8	10.5%	9	11.8%	25	32.9%	28	36.8%
How useful was EOPS/Calworks	33	44.0%	4	5.3%	6	8.0%	10	13.3%	22	29.3%
How useful was Placement/Assessment testing	24	33.3%	1	1.4%	3	4.2%	13	18.1%	31	43.1%
How useful was DRC	37	52.1%	2	2.8%	5	7.0%	9	12.7%	18	25.4%
How useful was Tutoring	32	45.7%	2	2.9%	10	14.3%	22	31.4%	4	5.7%
How useful was Financial aid	23	30.7%	5	6.7%	4	5.3%	7	9.3%	36	48.0%
How useful was Library research assistance	22	29.7%	4	5.4%	3	4.1%	19	25.7%	26	35.1%

Summary

Prior to summarizing the results, it must be acknowledged that the above data are based on a small sample of participants. Additionally, the total number of respondents is small, thus necessitating caution when considering findings.

Nearly all of the respondents were from Hollister and all were interested in taking classes at all of the suggested times. As far as the students receiving services at the Hollister site, nearly all students received information from the front desk and career and transfer center, while most did not receive tutoring or DRC services. Of students who received services, most reported that the services they received were useful or very useful. One service, tutoring, was not as highly rated as others, while Financial Aid was rated very highly. Again, these results represent a small sample of the total Hollister site student population.

Appendix A

Hollister Site Survey

Please help us learn more about your opinions of the services you receive at the Hollister site. Participation in this survey is voluntary and your decision of whether or not to participate will not affect your status as a student. Your responses will be anonymous and **Thanks for your time.**

1). Are you a Hollister resident?

- Yes
- No , If you answered "no", where do you reside? _____

2). How useful were the following services you may have received at the Hollister site:

	Did not receive this service at the Hollister Site				
	Not Useful	Slightly Useful	Useful	Very Useful	
<i>Information provided by the person at the front desk.....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Information posted on or around the front desk</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Academic counseling.....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Career/Transfer Center.....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>EOPS/Calworks</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Placement/Assessment testing.....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Disability Resource Center (DRC).....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Tutoring.....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Financial Aid Assistance (limited).....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Library Research Assistance.....</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3) All of the above student services are offered in Hollister, on a limited basis. List which ones you would consider to be the most in need of at the Hollister site:

4) At what time would you most prefer to take classes at the Hollister site?

- 8 am - 12 pm
- 12 pm - 2 pm
- 2pm - 5 pm
- 5 pm - 9 pm

5) When would you prefer to take classes at the Hollister site?

- Days
- Evenings
- Friday Saturday

6) How likely would you be to take a hybrid course, for example 1/2 of class time in the classroom and 1/2 online?

- Not likely
- Slightly likely
- Likely
- Very likely

7) What suggestions would you make to improve the services offered at the Hollister site?